



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF MANAGEMENT SCIENCES

DEPARTMENT OF MARKETING AND LOGISTICS

QUALIFICATION: BACHELOR OF TRANSPORT MANAGEMENT BACHELOR OF LOGISTICS AND SUPPLY CHAIN MANAGEMENT	
QUALIFICATION CODE: 07BTMM 07BLSC	LEVEL: 5
COURSE CODE: ISM511S	COURSE NAME: INTRODUCTION TO SUPPLY CHAIN MANAGEMENT
SESSION: JULY 2019	PAPER: THEORY
DURATION: 3 HOURS	MARKS: 100

SECOND OPPORTUNITY EXAMINATION QUESTION PAPER	
EXAMINER(S)	Ms. Ester Kalipi (FM) Ms. Selma Kambonde (FM) Ms. Elise Hailapa (PM) Ms. Susanna Dolly Nghipandwa (DI)
MODERATOR:	Ms. Hilma Nuuyandja

INSTRUCTIONS
<ol style="list-style-type: none">1. Answer ALL FIVE questions.2. Write clearly and neatly.3. Number the answers clearly.4. This question paper consist of section A (two (2) Questions allocated 36 Marks) & B (three (3) Questions allocated 64 Marks).

THIS QUESTION PAPER CONSISTS OF 4 PAGES (Including this front page)

SECTION A: MULTIPLE CHOICE AND TRUE/FALSE QUESTIONS

(36 MARKS)

Question 1: Multiple Choice

Write the letter next to the correct answer.

2x10=20 Marks

1.1. Which of the following is not a reason for carrying inventory?

(2 marks)

- a) to maintain independence of operations
- b) to take advantage of economic purchase-order size
- c) to make the system less productive
- d) to meet variation in product demand

1.2. Which of the following is NOT an element of supply chain management?

(2 marks)

- a) Distribution and transportation
- b) Inventory
- c) Production
- d) Labor

1.3. Logistic network through which unwanted or excess products by resellers or consumers is classified as:

(2 marks)

- a) inbound distribution
- b) outbound distribution
- c) forward distribution
- d) reverse distribution

1.4. Process of managing upstream and downstream of final goods, flow of raw materials and information about resellers and final consumers is classified as

(2 marks)

- a) marketing logistics network
- b) supply chain management
- c) delivery network
- d) physical distribution network

1.5. What is the point of warehouse management systems?

(2 marks)

- a) To keep track of what is in inventory
- b) To keep track of what is on the sales floor
- c) To keep track of all goods
- d) To keep track of goods in transit

1.6. 'Buffer stock' is the level of stock

(2 marks)

- a) Half of the actual stock
- b) At which the ordering process should start
- c) Minimum stock level below which actual stock should not fall
- d) Maximum stock in inventory

1.7. The period between placing an order its receipt in stock is known as:

(2 marks)

- a) Lead time
- b) Carrying time
- c) Shortage time
- d) Over time

1.8. The order cost per order of an inventory is N\$ 400 with an annual carrying cost N\$ per unit.
The Economic Order Quantity (EOQ) for an annual demand of 2000 units is (2 marks)

- a) 400
- b) 440
- c) 480
- d) 500

1.9. The following are examples of waste, except which one (2 marks)

- a) JIT manufacturing
- b) Over production
- c) Waiting times
- d) Defective output

1.10. Buyer is dominant when? (2 marks)

- a) sources of suppliers
- b) Many Globalization
- c) High switching cost
- d) All of the above

Sub-total: 20 Marks

Question 2: True/ False

State whether the following statements are true or false: (2x8= 16 Marks)

- a) Returned products represent one type of activity in the logistical channel. (2 marks)
- b) It is better for a logistics manager to be a generalist rather than a specialist. (2 marks)
- c) There are relatively few opportunities for employment in the logistics sector. (2 marks)
- d) A broker is a type of intermediary often associated with the negotiations channel. (2 marks)
- e) Satisfactory service recovery tends to increase a customer's willingness to recommend the offending organization; unsatisfactory service recovery magnifies the initial failure. (2 marks)
- f) Consumers are demanding about the same levels of service today as in years past. (2 marks)
- g) Transit time reliability is the most important factor that shippers tend to use when selecting carriers. (2 marks)
- h) "Data" and "information" are synonymous terms. (2 marks)

Sub-total: 16 Marks

SECTION B: STRUCTURED QUESTIONS (64 Marks)

Question 3

3.1. Traditionally in the past, Suppliers dominating activities in supply chains or distribution channels. However, in modern supply chains the situation has changed. Elaborate on the statement? (15 marks)

3.2. Discuss five reasons of holding inventory? (10 marks)

Sub-total: 25 Marks

Question 4

The procurement function in most companies has become subject to changes in its internal as well as external relations in recent years. Possibly as a result from this it seems as if the procurement function in many firms has developed from one 'procurement department' into several organizational units that are organized differently in relation to several other internal functions to cope with their different demands. Compare and contrast the role of procurement management in relation to other functions in an organization? (20 marks)

Sub-total: 20 Marks

Question 5

5.1. Discuss six (6) economic benefits of warehouses? (12 marks)

5.2. Distinguish between warehouses and distribution centers? (4 marks)

5.3. Mention any three value-added activities that can be performed by warehouses and distribution centers? (3 marks)

Sub-total: 19 Marks

Total: 100 marks

THE END